



(Operating as Pietermaritzburg Child and Youth Care Centre)



## ANNUAL REPORT 2020 / 2021

"Investing in the Best Interest of each Child in our Care"

During the Covid Pandemic



### **VISION**

Investing in the Best Interest of each child in our care

### **MISSION**

To render Professional Child and Youth Care Services to vulnerable children needing alternate care, through their legal placement into residential care

### **PURPOSE**

To provide Holistic Developmental Care using the Circle of Courage Model within the Life Space of our Children

### **UPHOLDING OF VALUES**

Generosity	Belonging
Independence	Mastery
Honesty	Respect
Commitment	Courage
Responsibility	Fairness

## CHAIRPERSON'S REPORT

It is my pleasure to present the Chairman's report for the past financial year for the Pietermaritzburg Child and Youth Care Centre, also known as Pietermaritzburg Children's Home. 2021 marked 135 years of our organisation making a difference to the lives of those members of society who need it most. We could not have come this far without the support, generosity and dedication of the staff, donors and board members who have demonstrated commitment to the organisation over all these decades and I hope we can continue another 135 years, at the very least, of changing young children's lives.

Our staff has a complement of 25 registered employees and 2 casual workers currently. During this period, we had 1 resignation from our Laundry. We officially registered 2 Child Care workers and 1 new person in Laundry.

I want to acknowledge the efforts made by our child and youth care workers to complete their FETC in Child Care and submit all necessary documents to verify their qualifications. It is unfortunate that they are still awaiting their hard-earned certificates, which need to be verified by the HWseta, as these certificates vouch for the improved calibre of Child Care work offered to our children. Due to the Covid restrictions, we were unable to engage fully with our volunteers and interns in this financial year. However, we look forward to being able to restart some of these programs in the near future.

Our utmost concern as a Board is to ensure that all children placed at our Home receive the highest level of Child Care services. Our role is to ensure that we are providing support to the Director and her management team to ensure that they are implementing the relevant programmes and activities that will meet this goal. I thus commend the entire PCH team as they are able to sustain relevant programmes and initiate new and innovative ideas that boost the overall development of our children.

In the previous year there had been many contentious issues in relation to all our NGOs in the welfare sector. The implementation of the National Nawongo Court Judgement proved financially beneficial for all CYCCs in KZN, and we have fared much better this past financial year thanks to the adjusted subsidy rate received for our children.

Throughout this process, we must commend the perseverance of our kind Donors. We continued to advocate with the Department of Social Development in relation to adequate funding, in order to continue with the holistic development of our Children. We are eternally grateful and appreciative of the selfless compassion shown by various individuals and businesses notwithstanding the poor economic situation that is prevalent, for your unstinting support to PCH. We further appeal to you and others to continue with your support for the benefit of our children.

I further acknowledge the great sacrifice that is made by our Board of Directors and our Trust members. The members of the Pmb CYCC Trust guide and provide financial oversight to the Board. A special thanks goes to Mike Yeats, Dem Kambouris and Irene Dugmore for their expert guidance, as always.

Through the persistent efforts of our Director, we received some exciting and historical news from the Victor Daitz Foundation in February this year, that they have awarded funding for the building of a Hall for our children. This project has taken shape over recent months under the stern expert leadership of our Trustee, Mike Yeats and we appreciate his knowledge and guidance on this exciting journey.

I want to acknowledge and commend the services of the Youth Representatives who have to deal with the pressure from their electorate as well as with the added task of being the voice of the rest of the children at Board meetings. They have actively attended regular Online Board meetings, during the period under review, and their confidence and ability to represent their peers stands out, as they are growing in their leadership skills. We are proud of these young people and convey our appreciation to the Youth Coordinators of our Home who had a key role to play in ensuring that our team attend relevant forum events and were able to voice their issues at Online Provincial and National levels.

PCH is only able to be maintained and kept well-run by a strong team of dedicated Staff. The beautiful environment and positive ambiance that one experiences when you come through our doors, is a true reflection of the efforts made by the team to ensure that they have created a safe and homely space for children who call this their Home!

In closing I wish to thank all our valuable donors and loyal supporters of our Home. We have many valued contributors that join us for special programmes, whilst others who support our fundraising drives, and those who join us over the holidays and throughout the year to engage with our children. It was unfortunate that due to the Covid regulations our home visits and programmes were restricted and came to a halt! However, we commend all of you, for maintaining contact with PCH through other means and still offering your donations to us, despite not enjoying the usual engagement with our children.

Your role in helping to sustain our goals can never be over-emphasized and we Thank You for always thinking of and supporting PCH and our children.

Finally, I commend and thank our Director and her Management team, all Staff and Members of the Board for your dedication and diligence over the past financial year.

**Mr L. Du Preez**

**Chairperson**

## GENERAL MANAGERS REPORT

I appreciate the opportunity of presenting our annual report for the 2020/ 2021 financial year.

What an unbelievable year for all of us, as we entered it, not knowing what turmoil and disruptions we were going to face as a team!

Barely into the start of our financial year, the country's lockdown regulations took effect leaving us in the Children's Sector with very little support or guidelines to maneuver our way through, as we had to continue functioning throughout the Lockdown due to our Essential Service status. Part of these adjustments included the manager taking an active role to draw up urgently needed basic guidelines and protocols for residential services as we could not source such documents from either Departments of Social development or Health. Such guidelines proved to be a lifeline for us in our darkest hours!

As an institution we were tested on many different levels, from managing the lockdown levels, adjusting to the various protocols dictated to us, facing our worst fears in the form of positive children and staff on site in September 2020, to dealing with internal unanticipated and abrupt changes that forced our entire Management team and core staff to work outside of their normal capacities. We have been through several life changing situations in this past year, that have tested many of our team members both personally and professionally, and we have come out of it stronger and more determined to do what we are here to do: which is, to serve our children to the best of our abilities.

### RELEVANCE

In line with the South Africa's National Development Plan, as a residential care facility, PCH plays a pivotal role by providing a valuable service to our country's most vulnerable group. In line with Government's vision of transformation, and the needed services to orphaned and vulnerable children as spelt out in the White paper, our Home provides relevant services to children who reach the last option offered in the Continuum of Care Model.

The children's Act 38 of 2005 clearly outlines the commitment of Government to ensure they support and financially assist those NGO's providing services to children of the State.

In addition, the children are a vulnerable group in society that requires protection. They are a valuable resource for their communities in terms of giving back to the society as adults. They need to be educated and empowered to fulfill this responsibility. Our key role is to ensure that we are providing programmes to help meet the basic and holistic developmental needs of all those placed with us.

### ROLE OF PROFESSIONAL STAFF

The Children's Act spells out the requirement that all CYCCs employ trained and skilled staff to meet the needs of children in their care. As an Employer we thus have this obligation.

Child Care Workers are vital role players in the space of each child, as they are there to guide each child's perception of the world around them, molding their characters and setting them up to face the world as strong positive and respectable citizens of tomorrow. The staff therefore have an obligation to equip themselves with the minimum level of training and education and be registered with our Council for Social Service Practitioners. Yet, another year has gone by, and this process is still unfolding at its own pace, whilst we wait patiently for their certificates.

Despite Council making remarkable strides to address its administrative backlogs, still there are many Child Care Workers who are waiting to receive their Council numbers and certificates after registration, including some of our Child Care staff. We continue to support our team by making annual Council Fee payments for all staff, which was made in February 2021, and we have still not received receipts for majority. There is also the upgrade to the FETC level 5, which requires that the current staff who are awaiting their level 4 certificates, continue with a Recognition in Prior Learning (RPL) process. All these matters take time to address, and we hope in the next year, we will be able to enroll level 5 learners.

## **GOVERNANCE**

- Annual Updates to CIPC in terms of our directors were submitted in 2019 and we are awaiting feedback on the amendments last sent in.
- Our updated Memorandum of Incorporation was approved in 2017 and remains valid. In terms of this MOI, PCH took a bold step at our last AGM in December 2020, to nominate and approve the nomination of an additional staff member onto our Board, as per the regulations of the Children's Act. We then tested these new dynamics to see how, and in which way, it would work, and concluded that we consult further with Governance experts on the intricacies of having an additional staff member attending the full board meetings.
- It must be acknowledged that there are hardly any CYCCs that have implemented this process within their Boards in the past few years, and thus PCH is somewhat breaking ground, in testing the practicalities linked to policy implementation.
- Our annual NPO report for 2020 was submitted and approved.

## **COMPLIANCE**

Our priority always remains to ensure that we meet the legal and moral obligations that we have to our children. At all times our overall priority is to ensure that we are creating a safe, secure, and enabling environment for children. We have measures in place to ensure that staff have complied with relevant criminal, child protection and sexual offences clearances. The new staff completed Affidavits for our records as there were reports that the sexual offences register was not in place again. In terms of the Child Protection clearances, we had no responses from DSD on our batch submitted via our Coordinator in 2020 and re-submitted all these applications in January 2021.

We ensured that we have complied with the general health and safety requirements and continued to have adhoc meetings with the health and safety team to monitor key concerns. We also purchased the updated Occupational Health and Safety Poster required per law for the Home.

The additional Covid Protocols became a significant aspect of our daily functioning. Sadly, these regulations restricted movement in and out of CYCCs and thus we received no new admissions, and our children were unable to return home nor receive visitors for majority of the year concerned.

We acknowledge the Department of Social Development who play a significant role in monitoring and evaluating our organization to ensure compliance in terms of the regulations and the Children's Act. Despite us not having any monitoring visits during the financial year concerned, our Provincial Task team did raise several issues linked to the Monitoring visits and the tool used to assess us, with our new HOD for Social Development. A uniform tool was advocated for,

as contradictions in the interpretation of the Children's Act and the Regulations leads to unnecessary disharmony amongst us as role players in the child's life. 5

**ADVOCACY**

The year concerned left our team advocating to ensure that we continued to offer the best quality of services to our children - it created an opportunity for staff to highlight some of our shortfalls and gaps when working under the governance of a Board. A learning lesson has been for us to acknowledge and understand that it is vital that we appoint moral and good standing community members onto our Board, as they are key role players making significant decisions that impact directly on the staff and children lives.

Despite being restricted with lockdown, we still used every opportunity that presented itself, for PCH to advocate and lobby for issues that matter to our sector. We have continued to submit written input to change current legislation and regulations that impact on service delivery eg. we submitted comments on the Children's Amendment Bill. We debated Child Care issues at local, provincial, and national levels using the online platforms.

As a member of the Provincial Task team for CYCCs, we again forwarded our concerns to our new Head of Department for Social Development and ensured that we had a face-to-face meeting with her and their team. Some of the issues addressed included: funding for our social work posts that were withdrawn, delayed subsidy payments, the reduction in number of children funded, lack of uniformity with monitoring, poor communication, and the need to standardize DSD engagements with NPOs in all districts and regions under KZN.

At a National level PCH became a member of the South African National Children's Rights Coalition (SANCRC) in 2020 and the manager became an active member of the working group on Child Protection. This afforded us the National platform to raise relevant CYC issues.

**FINANCIAL IMPACT**

This financial period was somewhat difficult with Covid restrictions and the decrease in income from donations, businesses, and fundraising. We did however reduce our petrol costs due the closure of school during lockdown. Likewise, approaching business houses for sponsors were rewarded to a small extent. A few monthly sponsors of grocery items continued when restrictions were lifted.



The Department of Social Development subsidizes a portion of the cost for the care of the children residing in the facility. This subsidy provided by the government was approximately 81% of the total income received for the financial year end 2021. The remaining 19% was generated by the organization to keep the Home sustainable.

Such an amount from DSD was only evident due the forced implementation of the Nawongo judgement in our sector, as they continued to withhold the subsidy for the social worker and additional children in our care.

**STAFF COMPLIMENT**

STATUS:	
STAFF COMPLIMENT AT BEGINNING OF FINANCIAL YEAR	22
RESIGNATIONS	1
NEW APPOINTMENTS	3

## TRAINING AND STAFF DEVELOPMENT

We maximize on all training opportunities that staff can attend to ensure that we are functioning at our optimal. Staff who attend external trainings normally return and in-service others on their team. However, the additional sharing was restricted as we complied with Covid Protocols. PCH is very adamant that all Staff are exposed to all types of learning environments to inspire and motivate them on how they respond to our children.

The Team were exposed to the following External Trainings:

External Training attended (online):

1. Mailchimp Settings & Audiences	2. Available Control Measures for COVID -19 in Specific Workplaces
3. Keeping workers safe through social distance	4. What to do when an employee tests positive for COVID-19 at work
5. Protective Behaviours Workshop,	6. Vulnerable employees risk assessment
7. Available Resources about C19	8. Helping children to cope with their fears about C19
9. C19 Workplace Risk Assessment and PPE effectiveness	10. C19 and Gender Based Violence
11. Return to work, Post C19 illness	12. The Impact of C19 On the body
13. Management of persons under investigation	14. Management and Prevention of recurring C19
15. C19: Employee leave	16. Disinfection/ cleaning and incident investigations
17. Leaving Care: An integrated approach to capacity building of professionals and young people	18. C19 Infection control
19. Medical screening and testing for C19 in different workplaces	20. Management of persons under investigation (PUIs) for C19
21. Keeping workers safe with masks and respirators	22. Fundraising Feel Good Semina
23. Addressing Psychosocial challenges during C19	24. Human Trafficking: Child Trafficking in SA: Exploring the myths and realities
25. C19 and TB Webinar	26. Building Blocks for successful marketing
27. Marketing	28. Website development
29. National Children's Rights Governance	30. Children's Amendment Bill
31. policy guiding shelters for victims of crime and violence	32. Gender Based Violence Prevention
33. Role of Men in Preventing GBV	34. NPO Governance

35. Statutory requirements: Vat

36. Developmental Assessment for children in Alternative Care

7

External Training attended (physically):

1. Consequences of lockdown and Isolation in our community
2. Coping with mental stress during a pandemic
3. CCMA labour workshop

The Child Care Team were exposed to the following Internal Trainings:

1. Child Protection week programs	2. PCH Protocols related to hospital appointments and records
3. PCH Protocols related to monitoring children for Covid Symptoms and prevention protocols	4. PCH Protocols related to medical records, reporting, administration of medication
5. Guidelines on frequency and methods of cleaning/ disinfection	6. Common feelings, stress responses for different age groups,
7. What CYCWs can do to support children	8. How to show a child you are listening and methods to help children to relax
9. Chapter 14 - Children's Act - National norms and standards for child and youth care centres	

Staff Development:

- Upliftment Programme - staff team building activity online
- Women's day tea - THEME: Being each other's keeper!

Student Placement and Support:

- DUT: 6 new PR students were accepted and came in for an orientation session.
- Khulisani: This organization works with adults who have special needs and learning impairments. 5 new Agriculture students came in for their first orientation session. Both groups could not attend further due to lockdown.
- Our domestic worker had been part of the module training in Child Care and moved to another CYCC to work as a Child Care worker

## PROGRAMME CHAMPIONS

We acknowledge the support of external ambassadors who have offered us invaluable knowledge and life skills:

- |                              |  |
|------------------------------|--|
| ❖ Pam (St Johns)             | First Aid Training for our KZN Cadetts |
| ❖ Crickmay                   | Computer Literacy programme            |
| ❖ Sarah                      | Bible study                            |
| ❖ S Maharaj                  | Study Tuition                          |
| ❖ Mountain Rise Astro League | Soccer                                 |
| ❖ Community Media trust      | Lifeskills                             |
| ❖ One Life Church            | Alpha programme                        |

## **SPECIAL THANK YOU TO OUR DONORS**

I convey my sincere appreciation to all our Major Donors, Corporate Donors, Regular Donors, Donors in Kind, all our wonderful well-wishers and friends throughout the year, for taking time to be with and offer your guidance, advice, and support to us, for the benefit of our children.

A very special thank you to our dedicated members of our Trust for your continued expert advice and guidance, to our Board of Directors for your generosity in time and commitment to what we stand for, to all our staff for your loyalty and ever-willing approach to give off your best, and to our strong and steady members of our Management Team for your willingness to accept new challenges, and your continued advocacy and championship for the work we do, in the name of our children!

## **KEY DONORS**

- ❖ Department of Social Development
- ❖ KFC
- ❖ Ramsey Engineering
- ❖ NMI (DSM)
- ❖ Ken Collins Trust
- ❖ Pietermaritzburg and District Community Chest
- ❖ Alpha Omega
- ❖ All our Corporate donors throughout the year
- ❖ All individuals for your wonderful support of all our fundraising initiatives and programmes

**God Bless**

**Fiona Balgobind**

**General Manager**

**Thank you to the Victor Daitz Foundation! - Hall Funding was approved in February 2021**

**The beginning of a new chapter in the history of our 135 years...**



## SOCIAL SERVICES AND CHILD CARE

It is once again a great pleasure for me to report on the Social Service and Childrens activities for the financial period, (2020-2021). We have successfully concluded yet another challenging year. The year 2020, is the year we will remember for many years to come, and more especially our young people. In September 2020, 14 of our young people tested positive for Covid 19, which forced our entire organization to be on total lockdown, we became a quarantine site.

Our young people were restricted from interacting with one another, playing together. We all know that play is not only something fun for children to do, it is, so much more. It helps them in their physical, intellectual, emotional development as well as to adapt socially.

With Covid 19 restrictions, which restricted our young people from realizing their full potential in an abrupt manner. We were forced to be INNOVATIVE in our dealing with them.

Ours is to continue strive to promote and uphold the culture of good quality care for the children in our facility. To rebuild and nurture good relationships with outside stakeholders so that our children are the beneficiaries of quality education and care. This is done by continuing to make sure that the environment that our children live in, is enabling, safe and secure in order for them to become good citizens in the future. Every child in our care, is equally important to us, and we strive to achieve this through guidance, wisdom and positive influence. Also, through the utilization of structured programs that takes into account the children's needs as a group and as an individual.

In the past year, PCYCC accommodated a total of 84 (07 new admissions), children between the ages of 4 and 20 years. Children are placed into four (4) cottages according to their age groups. We were blessed with young people who turned 21, while in our facility, due to the fact that their home circumstances are not conducive for them to be returned back into the community.

This past year, 15 children were reunified with families and some with their extended families and foster parents, through the reunification services which is an integral part of our program. This has been a joint responsibility of the placement agency, and PCH who are the children's custodians, and we are proud to have played a more active role in this process in recent years, and we are continuing to be the champions of this process as we have increased the number of children that are returned back into the community, where they **BELONG**.

The reality is that the family home circumstances often take more than two years to improve therefore our children remain in care until permanent reunification is possible. This can be a long process, as relationships are rebuilt by allowing the child and family to spend time together, starting with day visits, weekend visits, then holiday visits and eventually the child returns to the family permanently. But in 2020 even those that are able to visit during the school holidays, did not, and that was not easy for them to comprehend, and very understandably. They maintained contact through connecting telephonically with their extended families, host parents and relatives.

In the reporting year, PCH had 1 Matriculant, however she received a supplementary result. She will be re-writing at the end of the year.



In 2021, PCH has been blessed with 6 Matriculants.

**-The New Normal:**

In 2020, we were forced to adapt to the new normal, where **safety protocols, quarantine, isolation was the new language. Social distancing, sanitizing and wearing of masks** was mandatory. Living in the midst of uncertainty took its toll on the emotional wellbeing, psychological and behavior of our young people. They were constantly kept abreast of the situation the entire world found itself in. Our children have been actively involved in several programmes, that we managed to do. Some not so well, due to lockdown, especially KZN which, we all know, was a Hotspot for many months. Through it all we learnt new skills and new language spoken via Zoom meetings and Webinars. which included the following:

**- Developmental Program:**

This includes 24hour physical care, access to appropriate schooling and education, family reunification and reintegration. Assistance with disengaging from the program, promotion of children's rights, mastering of the age- appropriate tasks, life space work, life skills, casework and groupwork. It became so challenging with having to work with masks on. We had to find innovative ways to make our young people safe. We had to adapt to lots of outdoor activities.

**- Therapeutic Programs:**

This includes a Developmental assessment, Individual Developmental Plans (IDPs) for each child, Case Conferences, individual counseling of children, and referrals to specialized services, home visits, family meetings, dealing with the daily holistic and developmental needs of each child.

Individual counselling	261	Court orders were updated	35
Court visits	38	Section 176 reports	7
Sections 159 reports	27	Case reviews	9

Home visits	12	Individual Development Plan's (IDP's)	8
Absconders	0	Transferred to other Facility	0
Mentors /host parents	7	Children being mentored	11
Minor incidents dealt by CCWS	30	Minor incidents deal by social worker	15
Complaints involving staff	1	Complaints involving children	4
Child line	1	Groupwork sessions	12

**-Medical:**

Another core function of childcare is to ensure the medical well-being of the child. A total of 179 different referrals were made to various other medical, care or counselling services

11

Northdale Hospital	77	Greys Hospital	5
Edendale Hospital	1	Woodlands Clinic	58
Northdale Dentist	2	Northdale Eye Clinic	2
Psychologists (Behavioral challenges)	20	Greys ENT/ Oncology	4
Childline (Therapeutic services)	1	Woodlands Clinic (speech therapy)	3
Ghandi Assessment Center	2	Woodlands Clinic (repeat medication)	19
East Boom Clinic	2	Harwood Pharmacy	0

**- Educational:**

- ❖ We are all aware that the Education sector was hit the hardest, because about 80% of schooling was lost in 2020. Our young people managed to soldier on and made it through.
- ❖ PCYCC has been impacted badly by the Covid 19 pandemic with regards to having an outside tutor to come and assist our young people with tuition. We were forced to improvise with what we have. Our young people have been engaging in online tuition and virtual learning platforms. That assisted them in catching up with the curriculum whilst on lockdown.
- ❖ Geo-matrix has been a valuable platform for our young people during the lockdown.
- ❖ Achieve Careers Organization donated Life Orientation Booklets for grade 7-11. The books have been an integral part of monthly reading sessions.
- ❖ 1 child from grade R, graduated, he was promoted to grade 1.
- ❖ Social worker had 4 sessions with 5 grade 7 learners.
- ❖ Social worker had 5 sessions with 5 grade 11 learners.

School visits on progress	109	School visits on performance	36
School visits for re-admissions	27	Visits to Special Schools	4
School visits for behavioral problem	11	School visits for placement	19

- After care:

- Phumelele R completed his fourth and final year at Newton prevocational school (Plumbing). He was discharged to his Aunt, in Ashdown. He expressed his willingness to pursue plumbing training at TVET, in 2022.
- Noluntu K. was successfully reunified with her relatives in Elandskop.
- Nokubonga M. completed her schooling at HS Ebrahim. She is attending protective workshops at MH Moosa.
- Ntando M. is still attending Protective workshop at MH Moosa.
- Sandile F. completed his course at School of Creative Arts College, he was studying Music and Sound Technology. He was reunified with his brother.
- Keanan N. is doing his first year in Environmental Science at UKZN in Pietermaritzburg campus.

12



Nomfundo C. has been accepted at Khulisani Academy in Merrivale for a Learnership program in Agriculture. She is still accommodated at PCH.

Some Highlights for the year:

PCYCC was fortunate to have partnered with Achieve Careers Organization. They donated books for our Book Club. PCH has 26 committed Book Club members and some yp who attend on ad hoc basis. They have donated 50 Life Orientation books (grade 7-11), which are used during our Book Club sessions.

Book Club members attended a Virtual Book launch by Professor Langa from Wits University and they participated in the reading challenge.



Vuka Uzithathe Africa Organization, has shown interest in working with our organization. Vuka Uzithathe Africa is a Youth led outreach initiative, from PMB KZN. They are promoting sexual healthcare and social support that encourages responsible choices.

18 senior boys attended a one-day programme hosted by Inkuzi Isematholeni Organization. Theme "Unleashing the Potential in a Boy child" and the Role of a Men in fighting GBV Pandemic.



13

### Child Protection Week:



Due to Covid 19, 12 Seniors did a play, depicting the life before and during Covid

Theme: "Life before and Life after Covid 19". The play was an awareness to all children and staff

- Senior boys and girls attended a Virtual youth panel discussion on Gender Based Violence hosted by the Youth Desk from The KZN Legislature
- 26 senior children attended a Gender Based Violence session during the 16 days of activism
- Sexting program was rendered for all senior children, to help them to be more informed with the dangers of social media.

18 grade 10-12 learners attended a Webinar on GROW Model programme (Goal setting, Realities, Opportunities and Obstacles, What, am I gonna do?)





35 children attended a programme about Bullying that was co-facilitated by PCH Social worker and Vuka Uzithathe Africa.

- 12 children attended an EPIC programme (Engaging, Purpose, Innovative and Current)
- 25 senior children attended Self Awareness Journey from Daily Maverick. ABCD Model (Attitude, Beliefs, Choices and Dreams)
- Grade 09-12 attended an online webinar about Careers, CAO and NSFAS that was hosted by UKZN, DUT, UNISA and MANCOSA.
- 4 young people who turned 16, were assisted in getting their Identity Documents through Home Affairs.

Through it ALL, We realized that our young people have developed Incredible Resilience.

Ntokozo Mhlophe

Social Worker

14

### CHILD AND YOUTH CARE REPORT

It is a pleasure to submit a report on the Child Care services rendered in 2020. As we went through a very challenging time in 2020, I am proud to manage 16 CYCWs, who proved to be resilient, strong, and hard working. During it all, they did their best to implement proper childcare, and offer the best services to our children.

The Child Care workers continued to be guided by the supervisor on her expectations in terms of administration daily handovers recordings, incident reports, medical files to be up to date, all programs recorded to name a few of the 19 files/books that we use for recording. As young people started going to school on different days, there are always children studying at home supervised by the CYCW and having to supervise the homework given by the teachers.

A lot of developmental programs had to be planned to keep young people busy as they were not going to school because of the pandemic. Nothing was compromised to make sure that young people's needs were taken care of in all dimensions, physical, emotional, cognitive, spiritual, and social.

My report will highlight some key aspects of childcare work that we are involved in:

Individual supervision	112
Group supervisions	67
In service trainings	16
Childcare meetings	5
Telephonic supervision	265
Online supervision	Ongoing

- CYCWs attend open days, parent's meetings, sports days, collect reports and attend to any issues at our children's schools.
- Fire drills are still being done, at least once a month. Although at times we do get some false alarms and use them as an opportunity to practice. Procedure is followed, taking children's name list, First Aid box, Fire Extinguisher, walk to designated assembly points until fire marshals tell everyone it's safe to go back. Newly admitted children are orientated on this and a fire drill planned to practically orientate them.
- Our Health and Safety committee consisting of 8 CYCWs, although we try to involve everyone when we do inspection, including Mervin (maintenance) is still operational. We check for hazards in the cottages and around PCH, make suggestions to further make the environment safe for all. Minutes are taken for these meetings and submitted to management.

### **FETC TRAINING**

- We are proud to say all our Child and Youth Care Workers have done their training in Child and Youth Work Level 4 with NACCW, to continue practicing in the field, as per the regulations. We are now working on getting them to Level 5.
- 14 out of 16 CYCWs from PCH received their letters of competency from NACCW as we still await verification from HWSETA. We are now working on getting them to Level 5 through RPL which will be done by NACCW.

15

- New group for Child Care FETC level 5 training began in early 2020 and was held up due to lockdown
- All Child Care workers are registered with Council and are NACCW members, and all attend regional events in the sector.

### **IN-SERVICE TRAINING:**

- As with everything else during this COVID-19 pandemic, we had to also adapt our training as we couldn't meet in the bigger group.
- CCM prepped CYCWs on Child Protection week and examples of programs to run.
- CCM reminded CYCWs of protocols to follow when they come on duty, attend appointments, get back from appointments and for the children going to school to check temperatures, monitor for any symptoms, bathing & washing of clothes.
- Medication - Units addressed on the importance of handing over medications, counting balances together. Importance of proper recording after giving medication. Importance of immediately asking if not sure about something or if one thinks they made a mistake.
- Guidelines on frequency and methods of cleaning/ disinfection and gave worksheets for reference.
- Common feelings, stress responses for different age groups, what CYCWs can do to support children, how to show a child you are listening and methods to help children to relax, work sheets were shared for reference
- Chapter 14 - Children's Act - National norms and standards for child and youth care centres - Handouts given out to CYCWs to read and refer to.



Women's Day tea - THEME: Being each other's keeper!  
Encouraging each other to share if we are not okay, normalize asking for help. Also remembering the importance of confidentiality when someone shares their personal story.

Event was organized by the Child Care Manager, and ended with tea and cake

- We also attended a lot of online trainings as highlighted by the Director.

### PRACTITIONERS FORUMS (under NACCW)

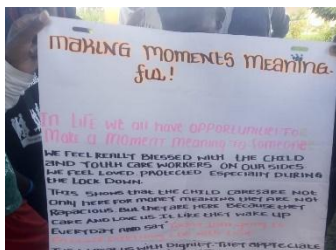
- We had online Provincial Executive Committee meetings as we couldn't meet physically. All other forum meeting were put on hold due to the lock down.
- 28/01/2021 - We had our NACCW BGM meeting virtually and Ropah (CCM) was elected to be the KZN Provincial Chairperson, Fiona (Director) is the Vice Chairperson.
- Siphon and Zandile (CYCWs) were coopted to be the youth coordinators for PMB, although now all meetings are virtual, so they are combined with Durban.

16

### CELEBRATION DAYS

Each Unit gets to coordinate different events from the celebration days. Some highlights:

- Human Rights Day was celebrated at PCH. With a question-and-answer session about Human Rights and a speech on what Human Rights Day is about.
- Good Friday celebrated, coordinated by Unit 3. They enjoyed poems, Bible verses, spiritual music, and dance. They later watched a movie relating to the theme.
- Family Day coordinated by Unit 1. Easter egg hunt for seniors, family meal and a movie.
- Freedom Day was celebrated coordinated by Unit 3.
- Worker's day was celebrated, coordinated by Unit 1. Speech and comparisons from olden days and now in terms of workers' rights. Had some cultural and fun activities.



International Child and Youth Care week was celebrated as the young people acknowledged and thanked their aunts and uncles for all that they do for them!

- Youth Day was coordinated by Unit 4 - young people learnt a lot whilst enjoying themselves.
- Mandela Day event: children identified 67 positive affirmations related to the support they receive from PCH

- Mother's Day was celebrated, coordinated by the Senior girls and all young people participated. They performed some items for the CYCWs and presented them with gifts. Afterwards watched a movie and had popcorn.
- Father's Day was celebrated, coordinated by Unit 4 girls. Children acknowledged the father figures in their lives and presents were given to the male CYCW and security on duty that day.
- Youth Day was celebrated, coordinated by the Senior girls, who also worked with CYCWs to prepare the meal for the day. All Units presented items. There was a quiz about the events of the day, linked to youth of today, if they are doing justice to what happened on that day
- Women's Day was celebrated - young people reminded of why the day is celebrated. Young people did items like singing, dancing and lit the candle for GBV. They had a braai and all Units had supper together. Young people presented the CYCWs with chocolates as a token of appreciation.
- Heritage Day - this programme was held in each cottage as we were minimizing contacts
- Day of Reconciliation - young people listened to the speech on TV. Discussed forgiveness and the power of forgiving others. They wrote the things they needed to forgive others for and burnt the papers.

- Young people celebrated Christmas with their Unit brothers/ sisters as a family. Dressed up in their new clothes and had a lovely lunch with dessert and received presents and lots of party packs.



17

- Day of Goodwill - Day of giving and sharing. Young people had to share something with anyone they wished to even if it was just a letter to show some love.
- Valentine's day celebration, young people made cards for each other and for all staff -Girls who do consumer studies baked some chocolate cupcakes for all the children.

### LIFE SKILLS PROGRAMMES

- During Lockdown, programmes focused on educational concepts eg spelling bees, reading activities and board and puzzle games, word searches and numerous other school related work, assessments and projects have been spear-headed by the Child Care Workers due to the children not attending school as normal.
- Each morning young people start the day with study before the other programmes.
- To ensure the medical well-being of all children by facilitating the provision of information / relevant material to staff, children and youth and by hosting life skills sessions on all health-related issues including sexual behavior, sexually transmitted diseases (STD) and all other matters relating to HIV/AIDS.



Covid -19: awareness programs, talks, videos, and quizzes, once the lockdown started

Seniors held following Programs: "Risky Behaviors", unprotected sex, circumcision & STIs, COVID19, substance abuse, Gender based violence, Cultural Diversity, routines, responsibilities and being independent, and a self-esteem quiz

- Seniors did Circle of Affirmation - positively affirming each other
- Seniors had an Anger Management Program, brainstorming ideas on how to deal with anger in positive ways.
- Boys to Men program to teach them respect and what is expected of them as growing young men with guest speaker - PCH driver who is also a Pastor.
- Girl's empowerment program to teach them to stand their ground, be firm, have confidence, self-esteem and show independency
- Juniors held following programs: violence/ abuse against women and children, practical session on hygiene, girl's talk about periods and how to maintain hygiene whilst on periods.
- Child Protection - juniors did plays depicting abuse and what to do when you are in crisis and practiced the numbers to call when you need help. Juniors drew and colored green ribbons symbolizing Child Protection. Seniors made charts and answered questions on what Child Protection is about and their rights. All young people came together for a discussion and to take pictures with their ribbons pinned on and their charts
- Regular environmental clean-ups held, as well pick up of hazards and recycling.
- Senior girls and boys attended a Virtual youth panel discussion on Gender Based Violence (GBV).
- Hygiene day - Stressing the importance of good hygiene practices and practically teaching.
- Promoting the principle of normalization, young people doing things for themselves like hand washing.
- Chicago game to teach teamwork, communication, and patience.

18

- Seniors did a feel-good program, picking up good qualities about each other and then share what they learnt from it.
- Boys had a "love" program answering 3 questions. Things you do to show love, good impact of showing love, things that happen when there is no love.



Children used the resource centre to practice computer skills and do research and projects, they learnt how to create a database, power point presentation, the different computer components.

- Seniors had a Four in one program that encourages concentration, patience, sense of belonging and teamwork.
- Seniors had a "Who am I" programme, to develop sense of self identity through identifying their strengths and developmental areas. And setting short term and long-term goals.

- Young people supported in making study timetables to prepare for end of year exams.
- Seniors had motivational talks about the importance of education.

### FIRST AID

- The First Aider program took place in February and March. They are enrolled with the St John's Cadet for trainings, and they are divided into 3 groups, which are Level 1, Level 2 and Save a Life. This is held on Saturday mornings.
- They practiced drilling, the Code of Chivalry, ESM, the use of different types of bandages and practiced attending to different types of wounds. They also did the theory on anatomy and Level 1 and Level 2 learners wrote a test on the anatomy of a human skeleton; 28 young people attended.
- Program had to be put on hold because of lockdown, Zandile facilitated during this time so that the young would keep practicing.
- Young people were reminded what to do when someone is in shock, has angina, faints, or has a stroke. They also revised with old test papers.
- Unfortunately, COVID-19 has disrupted the activities.



### GARDEN PROJECT



The Happy Earth Garden project has continued very well. It is both educational and therapeutic for the children. Teaching our children, a skill that they can use anywhere they go, to grow plants for consumption or sell. All our people are involved in looking after the garden. YP cleaned up the gardens, trimming trees, collected mulch, and continuing with the upkeep of the nursery.

19

- Some of the senior boys were involved in cutting the grass, raking the grass, removing old plants, and cleaning the yard.
- Unit 3 boys planted flowers and trees near their Unit.
- Young people planted spinach, cabbage, onion, chillies, lettuce, and beetroot in the big garden. They are then involved in weeding, watering, mulching and just looking after the plants till harvest time.
- All Units were involved in planting flowers in front of the office block and others planted spinach in the bottom garden.
- Young people continued looking after their fruit trees.



### RECREATIONAL/ DEVELOPMENTAL/HOLIDAYS:



The holidays are planned with developmental activities that cater for the holistic needs of the young people who do not get to visit any family.

Holidays included activities such as crafts days, competitions, spelling bees, environment clean-up day around the community, arts and painting, indoor and outdoor games, sports, movie nights, etc. Back to my roots programs

Recycling activities continued and some crafts were made in the holidays - Junior boys made toy cars using empty milk cartons, a replica of their Unit using cardboard. - Junior girls made dust pans using empty 5l bottles and made underwear boxes by covering shoe boxes with colorful papers.



Junior boys did creative arts - they made masks, wrestling belts, swords and paper jets using paper, colors, and glue, buckets from empty 2 litre bottles and cloths masks

Juniors enjoyed puzzles to occupy their time

- Paddling classes did not take place this past year
- Choir practice continued, coordinated by the staff leader Siphso G.
- Sports days being held at PCH to keep young people busy and to stay fit physically.

Different games played at the cottages and in the field - ball games, sack race, spoon and egg race, relays.

Indoor/outdoor fun activities took place due to different children remaining at home on alternate days



20

- Dance classes with Upliftment Programme were held for juniors and seniors on alternate weeks
- Seniors did memory boxes, adding things that are valuable to them
- Storytelling, yoga - for promotion of mental, spiritual, and physical wellbeing are some of the developmental activities planned for young people.
- Seniors played the dating game, which is a board game that teaches about healthy ways of being in any relationship.
- Treasure hunt - listening, reading, socializing skills being tested and being patient.
- Young people did appreciation letters and charts for our donors.

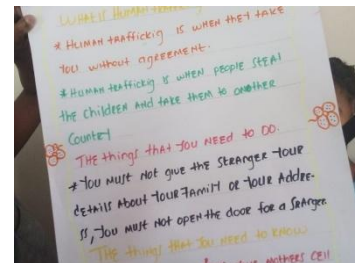


Senior girls and boys prepared their own mlabalaba board game and played competitions against each other.

During the holidays we incorporate indigenous games as part of the programme

- Juniors played the Alphabet game, picking a letter and using that letter to describe a group member. Seniors did a self-reflection exercise by relating themselves to a certain animal or anything from nature.
- Junior boys did creative art, making cards for the people in their lives, at PCH and outside of PCH showing their appreciation.
- A session was done where young people wrote down all the things from the past that they wanted to let go off and the pieces of paper were burnt as a process of letting go and starting afresh. Young people and the staff lit candles and prayed for those that are not with us anymore and for protection during these challenging times.

Continued sessions on awareness of community social ills are always part of the developmental programmes. On this day a session was held on Human Trafficking



- On the first of January senior boys had a young men empowerment program, to help improve self-control, decision making skills, social skills and have a positive sense of self. Senior girls made resolutions for the new year, wrote them down and pasted them next to their beds.
- Young people shared what they want to do when they grow up and did role plays on what each career entails.
- Young people had a refresher meeting about Fire Drills and nominating Fire Marshals
- Seniors did their family trees, working on their sense of belonging. Discussing what is family, the importance of family and roles of family members.

## SPORTS

- The boys continued with soccer and attended events at Mountain Rise Primary School for the Astro League as PCH under 17 in February and March before lockdown. They won 2 matches. The league was put on hold because of the lockdown.

21

- Sports days being held at PCH to keep young people busy and to stay fit physically.
- We then stopped mixed sports days as we were trying to keep the young people separated. They were having their exercises as a Unit separate from other Units.

## SPIRITUAL

- All senior children used to attend church on Sundays. They were attending 3 different churches (Overcomers, AFM and CRC) as per their choice and juniors were attending AFM Sunday school. However, all external activities went on hold because of COVID -19.
- Good Friday celebrated, coordinated by Unit 3. They enjoyed poems, Bible verses, spiritual music, and dance. They later watched a movie relating to the theme.

- Bible study continued with the Child Care Workers onsite
- Church services being held at PCH Sunday mornings, prayer, sharing of verses, discussions and praise and worship. Young people take turns to coordinate the services. During the year services were held separately in own Unit to minimize contact between the children.
- Ascension Day was celebrated, with reading of Bible verses.

### YOUTH REPS

- Our Youth reps for that period were Thabiso, Bongani, Amanda and Bongeka.
- 07/03/2020 - The Youth Reps went for the Youth Forum at Sunlit Garden with Zonke
- 15/05/2020 - Youth had a Zoom meeting, and the topic was GBV. Our 4 youth reps participated.
- 04/06/2020 - Youth had a Zoom meeting, and the topic was Child Protection with a speaker from Childline. Our 4 youth reps participated.
- 07/07/2020 - Youth had a Zoom Webinar, and it was on choosing careers and applying for funding. Our 4 youth reps participated.
- 15/10/2020 - Youth Reps participated in a Zoom Workshop - Parliamentary advocacy on the Children's Act
- 30/10/2020 - Youth Reps in a follow up session - Parliamentary advocacy on the Children's Rights.
- 10/12/2020 - Youth Reps - Youth Forum - Evaluation of the year.
- 27/02/2021 - Youth had a Zoom meeting, Mandisi (CYCW) and our 4 youth reps were part of the session. As they were electing a new committee, Bongani was elected as the secretary and Bongeka as the Treasurer.
- Youth reps bring feedback and run programmes with other seniors - they continue with all their meetings held online

A special thank you to all donors and stakeholders who supported us through Lockdown.

**"Play is often talked about as if it were a relief from serious learning.**

**But for children play is serious learning. Play is really the work of childhood."** —

**Fred Rogers, television personality**

God bless you all

Ropafadzo Mashoko

Child Care Manager

22

### **PUBLIC RELATIONS AND MARKETING REPORT**

I greet you all. What a year! The world has stopped like never before. Businesses are closed, and schools have moved to online platforms. Social distancing is the norm, and no one knows when the end of the virus will come. Living in the midst of incredible uncertainty takes its toll on people. But may we use this time to focus on the most important things and slow down in a way we've never been forced to do before. The famous poet Maya Angelou once said "Every storm runs out of rain" we will overcome this.

### **Social Media Tools**

- ❖ Social media updating on our **Facebook page** continued daily on events that were held at our home as well as any form of awareness and campaigns which now consists of 1352 likes. Our Facebook page is now regarded as a 5-star page and remains to be our main awareness and marketing tool.
- ❖ Our **twitter** page was also updated daily and now consists of 1002 followers; our twitter followers has also showed an increase with Facebook being the more popular social media medium as always.
- ❖ Our newest **Instagram** page is also on a steady rise with 51 followers, and I am confident that by the end of the term we would have reached a higher number.

### **Fundraising, Events and Trainings**

We have adapted to the new normal of doing things. In the month of May2020 we attempted to do one of our annual fundraising campaign-Tekkie tax. We didn't do so well as many companies retrenched and majority staff worked remotely.



We then attempted to fundraise with an initiative from the Community chest in partnership with Wonderbag. We worked with students who continued to work remotely. Together with the students we sold 2075 wonderbags!

- ✓ On the 12<sup>th</sup> of May 2020, Mr. Gary Eckstein all the way from Australia hosted a Mailchimp Zoom session whereby he taught on ways in which we can make use of the database by either advertising or Newsletter. It was very informative and an easier communication tool for the stakeholders.
- ✓ Thursdays were dedicated to the zoom sessions "Virtual coffee" from all stakeholders that are participating. Basically, what happens is each person from the meeting gets a chance motivate how each person can make Tekkie tax a success even during these tough times.
- ✓ 13 June 2020- zoom session organized by the HWSETA, Witwatersrand health Consortium and National institute for occupational health providing information on responsibilities of the employer during the Covid -19 pandemic.
- ✓ 17 June 2020- Zoom session (PCB NGO Forum) Linda chaired this meeting and a special presentation was conducted by Anthea Forder from APP-City on ways each organization can use to improve the social media platforms by making sure that it reaches many.
- ✓ 08<sup>th</sup> September 2020- **Winning websites for NGOs hosted by Annelise de Jagger.** The training was about how each organization can develop a website that will be appealing to both donors and the targeted audience.
- ✓ 09<sup>th</sup> September 2020- **Rise of the Machines hosted by Bilal Katrada**

This training was based more on the 4<sup>th</sup> industrial revolution, how technology is more effective in doing certain tasks and how one should be well equipped on the technological aspect to achieve one's goals or perform the task at hand, He also made us aware that certain jobs are becoming absolute as they are being easily replaced certain machines.

- ✓ **30<sup>th</sup> September 2020- NPO Fundraising forum hosted by Annelise de Jagger**  
This training dwelled more on how each organization can increase their database of donors, schools that we work with, volunteers, media, and many more of people that we work closely with as an organization.
- ✓ **11<sup>th</sup> November 2020- NGO Fundraising forum hosted by Annelise de Jagger- Writing successful proposals.**  
The training focused on writing successful proposals for sponsorship.
- ✓ **20<sup>th</sup> November 2020-NGO fundraising forum-5 things you need to know to end 2020 with a positive mindset- hosted by Annelise de Jager.**  
Annelise talked about happy thoughts will result in happy emotions. She spoke about the impact that 2020 had on all of us as citizens and positive mind is all we need to make it through this difficult year. She mentioned 5 points that each one must focus on which were: Focusing on things within your control, changing your thoughts about 2020, investing in yourself, Taking responsibility for your life  
And living with attitude of gratitude
- ✓ **25<sup>th</sup> November 2020- Online safety -hosted by Phambano tech and presented by Samantha Barnad.**  
Samantha spoke about the safety of children whilst browsing the internet. She emphasized that as parents we need to ensure that our children are not exposed to online predators who are looking to groom them into the world of pornography, hateful content as well as graphic content.
- ✓ **25<sup>th</sup> November 2020- NGO fundraising forum How to use photographs effectively in a marketing strategy hosted by Annelise de Jager.** A picture is worth a thousand words, and it is important to take pictures that tells a story and appealing to the eye.

24

### **PMB and Midlands Chamber of Commerce**

We normally attend regular face-to-face events at the Chamber. This year we joined a few online activities and did get to enjoy one event which was held away from the Chamber offices.

The Womens Day Tea was a lovely surprise that our Manager indulged us in.



Payfast now sits on R6036.37 after we contacted the company to sort out the "Donate" button which stopped working for a while. This has been fixed and is showing that donors are finding this effective and are donating regularly. We have recorded at least one person that donates per month.

- ❖ In July 2020 our Mandela Day Campaign recruited a higher number of volunteers and more engagement with companies raising a more significant amount. More companies showed an interest in assisting PCH even during covid times. We had a campaign that required no physical contact with our donors. The "Meals for Mandela" campaign was well received by the donors.

### Students

- ❖ We continue to play a key role in supporting the DUT 3<sup>rd</sup> and 4<sup>th</sup> year public relations students annually, accepting them to complete work placements. In 2020 we welcomed 6 students. They were not on site due to covid however they were able to assist us remotely.

### Website

- ❖ Many donors report having found us via their search on the website. This implies that our Home does remain high on the list of searches for children's services.
- ❖ The website has been updated with new content. We have deleted outdated posts and newsletters and entered new and fresh content and via word press analytics we have recorded more than 60% audience that visits our website on regular basis.

### Newsletter

- ❖ Our Newsletter was circulated monthly and on track with the industry average, most of our readers opened the mailed newsletter multiple times as tracked by the Mailchimp report analysis, however more than 50% of subscribers do not click the link to open the newsletter.
- ❖ Our readership as expected drops and picks up at different times for many reasons especially email addresses that stop working or number of Audiences that unsubscribe however we constantly updated our database to ensure that we remain in contact with majority of our donors and friends of PCH.
- ❖ **We are proud to report that our current database reaches 1352 people.**

### Promotional Campaigns

- ❖ Liters of Education- #509 is still PCH's number. Just fill up at any participating garage and 10c goes to PCH without any extra charge to you.
- ❖ Payfast-Just click on the donate button on the website and choose any amount you wish to donate; enter your card details and you would have assisted in meeting our children's needs.
- ❖ KFC Add Hope-Add R2 on your meal at KFC, KFC then merges the amount raised on the campaign and feeds more than 21 charities, PCH is one of those charities.

25

### Gratitude

- ❖ To our donors, the community at large, we thank you for your support even during these trying times. You continue to give selflessly and for that among other things, we appreciate you. Thank you for making PCH continue the mile of running smoothly and

accommodating the children that we serve. The amount of time that each one of you put continues to make PCH what it is.

**Sinethemba Nxumalo**

**PR & Marketing Officer**



**HOME IS WHERE THE HEART LIES!**

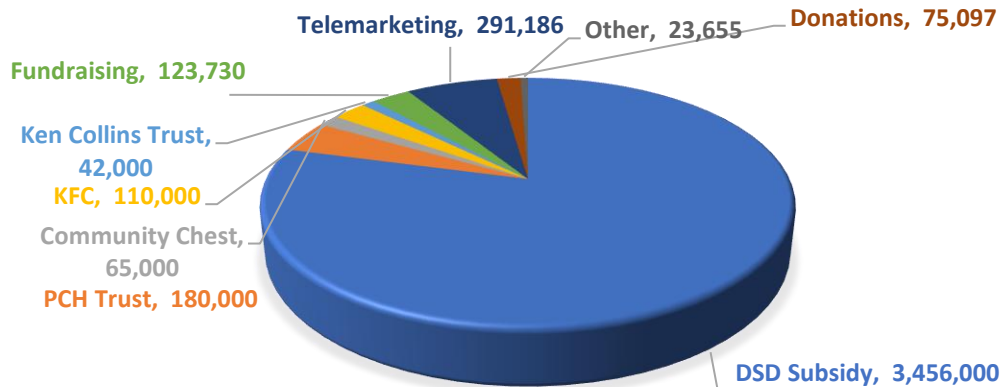
26

**PIETERMARITZBURG CHILDRENS'S HOME NPC**

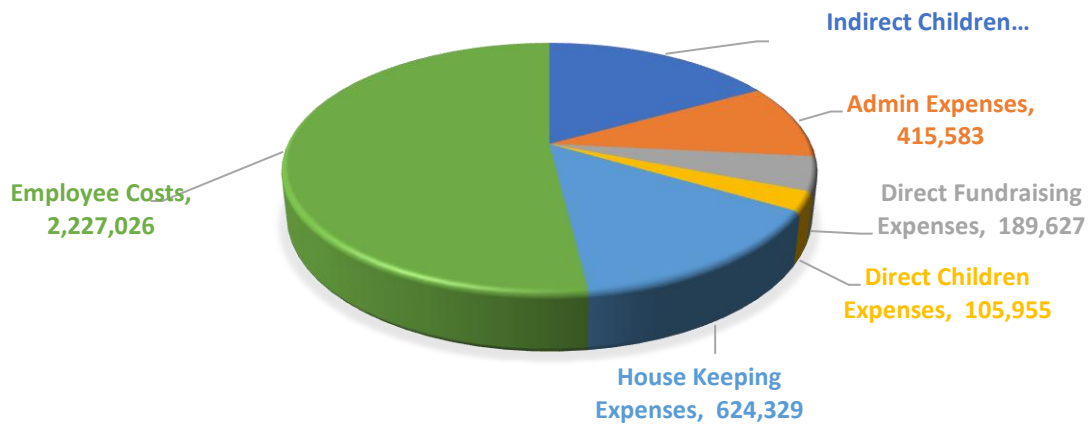
**TREASURER'S REPORT - FOR THE YEAR ENDED 21 FEBRUARY 2021**

Financial results as follows:

## INCOME



## EXPENSES



Income generated for the period under review been 2021 amounted to R4 287 374 been 5.7% decrease in comparison to the 2020 financial year. Funds received from Department of Social Development (DSD) amounted to R3 456 000, been 81% of total revenue.

The Covid-19 Pandemic, with restrictions been in place, had resulted in less fundraising events taking place and donors reducing their donations due to the tough economic climate experienced during this period.

Expenditure grew by 3.7% for the 2021 financial year compared to the 2020 year.

This increase was a result from higher employee costs, municipal expenses, and other expenses. Expenses amounted to R4 285 780 for the 2021 year.

With stringent control put in place by management in daily expenditure, PCH is in a surplus for the 2021 financial year by an amount of R79 295.

A special thank you goes out to all Donors, for their valuable contributions to PCH for this financial year.



MPO International



Varsity College



Willowton Bakery



Rotary Azalea



KFC



Ethekwini Caterers

Our staff together with the Management team and Board members, had played a significant role in ensuring that we continue to sustain the Home and explore ways to generate income.

On behalf of the Board, I want to acknowledge the efforts put by the Management and staff in going the extra mile for the Home, especially during this pandemic, and the difficult economic climate.

Mr. M Achari  
Treasurer

28



Pietermaritzburg  
CHILDREN'S HOME

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2002/014771/08 NPC  
930003017 PBO

**Banking details:**

Name of Account : PMB Children's Home  
Bank : First National Bank  
Account number : 50932521351  
Branch : Boom Street, Pmb  
Branch Code : 221325

Telephone : 033 3874004  
Address : 45 Teak Road, Woodlands, Pmb  
Postal : P O Box 949, PMB, 3200

**Emails**

General Manager : [manager@pch.org.za](mailto:manager@pch.org.za)  
Administration : [admin@pch.org.za](mailto:admin@pch.org.za)  
Public Relations : [pr@pch.org.za](mailto:pr@pch.org.za)  
Social Work : [social@pch.org.za](mailto:social@pch.org.za)  
Child Care : [ccmanager@pch.org.za](mailto:ccmanager@pch.org.za)

CELEBRATING 135 YEARS  
OF SERVICE TO  
VULNERABLE CHILDREN

